



### Who am I?



- Chief Technology Officer, GigaTECH
- Software Developer, 30+ years
- Consulting, 10+ years
- Specific interest in Integration, DevSecOps
- Started GigaTECH in 2020 to concentrate on Health IT interoperability
- 2021, CDS & Multi-Domain SMART Apps (payor & provider)



### Intended Audience

- Payors supporting CDS in the clinical workflow
  - Including business product managers, architects, application developers
- Product line managers requiring business metrics
  - Business managers attempting to understand KPIs and application adoption
- Software Developers
  - Architects, Business Analysts, developers, integrators, DevSecOps



## Agenda

- CDS-Hook and SMART application context
- Metrics and Audit Points
- Constraints
- AuditEvents within the application context
- AuditEvent Visualization



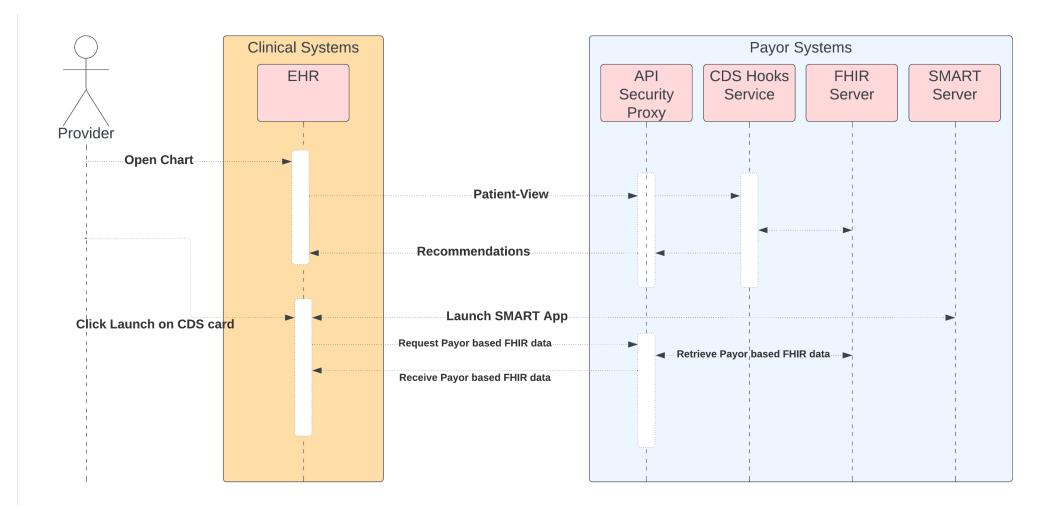
## The CDS Application

- CDS Service
  - Informational Card
  - Makes recommendations based on patient
  - Appears in the EHR as a passive alert

- SMART Application
  - Launched from EHR menu
  - Launched from CDS passive alert
  - Makes it easy for clinician to enroll patient in insurance benefit program



## Application flow





### **Metrics and Audit Points**

- Business Metrics (KPIs)
  - CDS calls over time
    - > Past week, month, quarter
  - SMART Launches over time
    - Total
    - Attributable to CDS
    - By Practitioner
    - By Specialty
  - Enrollments over time
    - Similar to SMART launches over time

- Audit Points
  - Patient/\$match response time
    - CDS & SMART
  - CDS Hook response time
    - Possible to affect EHR deployment
  - Payor FHIR server response time
  - Other Payor systems response time

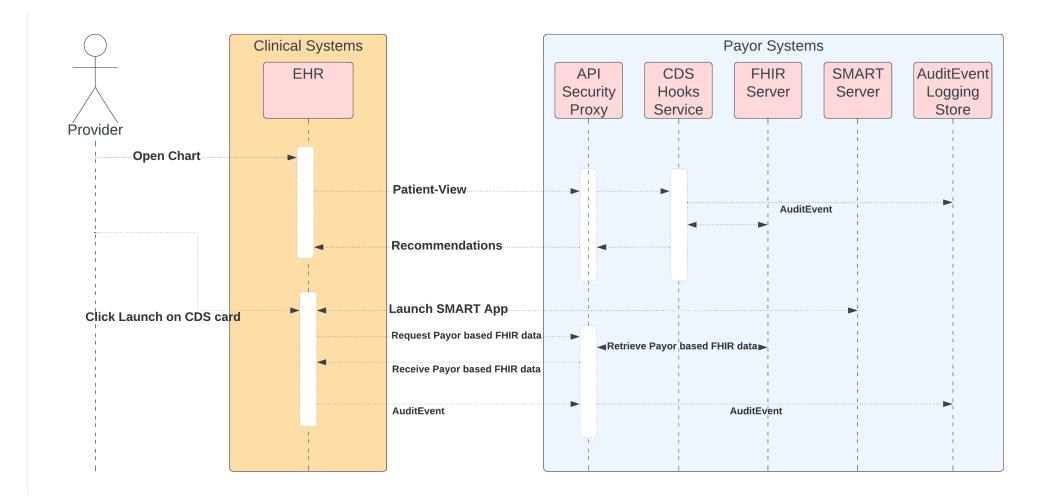


## System Constraints

- FHIR AuditEvents!
- Constraints
  - Data will not include PHI or PII, but can be sensitive
  - Payor did not want to introduce new technologies, if possible
  - Payor required control log over content and where it went
  - Provider and Payor disallowed products like google analytics
  - FHIR Store could not contain AuditEvent data, only clinical or payor data
  - CDS Hook call and SMART application launch were asynchronous



## Application flow with Audit Events





## Basics of Audit Event – describe each section

- Recommend John Meorke's basic FHIR security class talks about Audit Event
- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)





### **AuditEvent Basics**

- What are we collecting?
  - Who .agent(s)
  - What .type, .subtype, .action
  - Where .agent, .entity, .source
  - When .period and .recorded
  - Why .purposeOfEvent
  - Created .entity(s)
  - Used .entity(s)

- AuditEvent Spec
  - FHIR R4 AuditEvent
  - http://hl7.org/fhir/R4/auditevent.html
  - GigaTECH examples - <u>https://prom.gigatech.net/docs/artifacts.h</u> tml
- FHIR Privacy and Security
  - John Moerke
  - http://bit.ly/FHIR-SecPriv



### Audit Event - Who

- Who .agent(s)
  - > Human
  - > NPI
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)



### **Audit Event - What**

- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)

```
"type" : {
    "system" : "http://dicom.nema.org/resources/ontology/DCM",
    "code" : "110100",
    "display" : "Application Activity"
},
    "subtype" : [{
        "system" : "http://dicom.nema.org/resources/ontology/DCM",
        "code" : "110120",
        "display" : "Application Start"
}],
    "action" : "E",
```



#### Audit Event - Where

- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)



### Audit Event - When

#### What are we collecting?

- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)

"recorded": "2023-04-24T19:08:57.672Z",



## Audit Event - Why

- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)



### Audit Event – Created/Used

- Who .agent(s)
- What .type, .subtype, .action
- Where .agent, .entity, .source
- When .period and .recorded
- Why .purposeOfEvent
- Created .entity(s)
- Used .entity(s)
  - Patient
  - Correlation Id

```
'entity" : [{
   "system": "http://terminology.hl7.org/CodeSystem/audit-entity-type",
   "code": "1",
   "display" : "Person"
"role" : {
   "system": "http://terminology.hl7.org/CodeSystem/object-role",
  "code": "1",
   "display" : "Patient"
"name" : "MRN",
 "detail" : [{
  "type" : "MRN",
  "valueString": "123456789987654321"
"type" : {
  "system" : "http://terminology.hl7.org/CodeSystem/audit-entity-type",
   "code": "4",
   "display": "Other"
"name" : "correlationId",
"detail" : [{
  "type": "correlationId",
  "valueString": "f4835b32-e394-464a-8a4f-c0bc0edd55ab"
```



### **Audit Event Visualization**

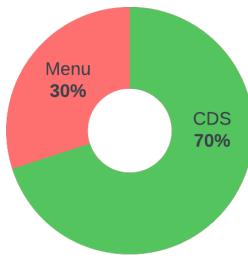
- KPIs (slide 7)
  - CDS calls over time
    - Past week, month, quarter
  - SMART Launches over time
    - Total, past week, month, quarter
    - Attributable to CDS
    - By Practitioner
    - By Specialty
  - Enrollments over time
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### Audit Event Visualization - CDS & SMART

- KPIs (slide 7)
  - CDS calls over time
    - > Past week, month, quarter
  - SMART Launches over time
    - Total, past week, month, quarter
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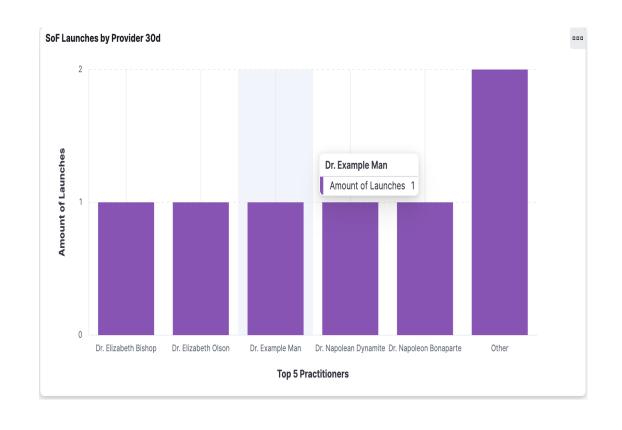
SMART Launches from CDS





### Audit Event Visualization – Practitioners

- KPIs (slide 7)
  - CDS calls over time
    - > Past week, month, quarter
  - SMART Launches over time
    - > Total, past week, month, quarter
    - > Attributable to CDS
    - By Practitioner
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  - Enrollments over time
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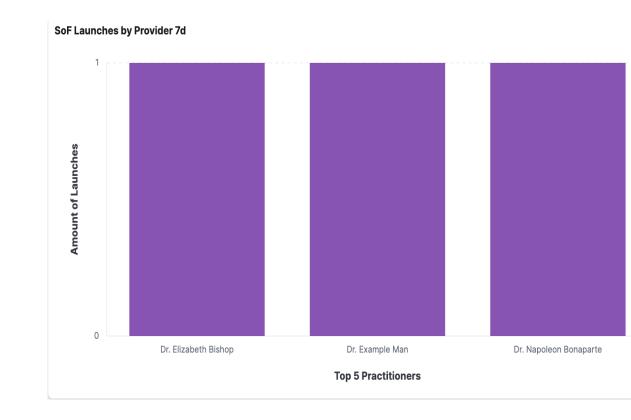




### Audit Event Visualization – Practitioners

### KPIs (slide 7)

- CDS calls over time
  - > Past week, month, quarter
- SMART Launches over time
  - Total, past week, month, quarter
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  - By Practitioner
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## Conclusion

### Questions?



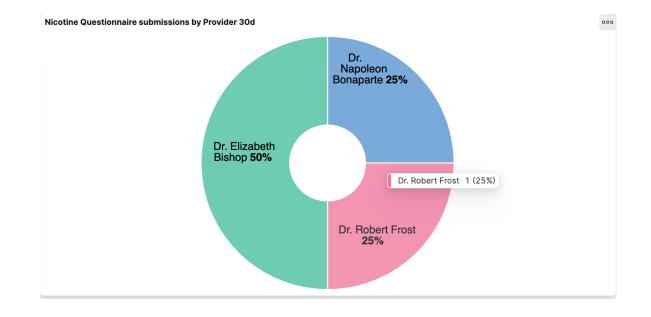
# Backup Slides



### Audit Event Visualization – Enrollments

### KPIs (slide 7)

- CDS calls over time
  - > Past week, month, quarter
- SMART Launches over time
  - > Total, past week, month, quarter
  - Attributable to CDS
  - By Practitioner
  - By Specialty
- Enrollments over time
  - Similar to SMART launches over time





### Audit Event Visualization – Enrollments

#### Enrollments

- For instance, questionnaire submission
- Part of entity array

```
"name" : "Questionnaire",
  "detail" : [{
        "type" : "string",
        "valueString" : "questionnaire id here"
    }]
},
{
    "name" : "Submission",
    "detail" : [{
        "type" : "string",
        "valueString" : "questionnaire submission id here"
    }]
}]
```

